

Staff Turnover in Addiction Treatment

- Study by Eby (et al.) examined turnover from 2008-2009 within 27 geographically dispersed addiction treatment organizations in US
 - **33.2%** for counselors and **23.4%** for clinical supervisors
 - 19.6% reported by the BLS for all health and human services
 - 12% nurses and 12% teachers in same period
- Lower rates of turnover are associated with four linked factors:
 - Professional certification
 - Age
 - Tenure in the organization/field
 - Higher Salaries
- Factors that contribute to turnover:
 - Ambiguity of organizational mission
 - Inadequacy of salaries and benefits
 - Inadequate frequency and quality of clinical supervision
 - Lack of access to training and professional development
 - Excessive caseloads and paperwork
 - Lack of autonomy and control
 - Unfairness of supervisory/administrative decision-making

- Strategies to help prevent staff turnover:

- Participatory management practices enhance organizational commitment, which in turn fosters counselor retention
- Administrative support and clinical supervision enhance retention by reducing burnout, increasing job satisfaction, and increasing organizational commitment
- Management practices linked to enhanced staff retention include long term strategic planning, decentralized decisionmaking, and the presence of non-tangible rewards



Bureau of Labor Statistics, 2015 Annual Wages

| | 10th percentile | 25th percentile | Annual median wage | 75th percentile | 90th percentile |
|---|-----------------|-----------------|--------------------|-----------------|-----------------|
| National | | · | | | |
| Substance Abuse and Behavioral Disorder Counselors (211011) | \$25,860.00 | \$31,850.00 | \$39,980.00 | \$51,140.00 | \$63,030.00 |
| Rehabilitation Counselors (211015) | \$20,950.00 | \$26,550.00 | \$34,390.00 | \$45,580.00 | \$60,750.00 |
| Mental Health and Substance Abuse Social Workers (211023) | \$26,230.00 | \$32,880.00 | \$42,170.00 | \$55,740.00 | \$73,330.00 |
| Licensed Practical and Licensed Vocational Nurses (292061) | \$32,040.00 | \$36,300.00 | \$43,170.00 | \$50,160.00 | \$59,510.00 |
| New England | | | | | |
| Substance Abuse and Behavioral Disorder Counselors (211011) | \$30,721.67 | \$36,090.00 | \$44,083.33 | \$56,700.00 | \$67,788.33 |
| Rehabilitation Counselors(211015) * | \$25,506.00 | \$29,990.00 | \$38,162.00 | \$52,904.00 | \$66,504.00 |
| Mental Health and Substance Abuse Social Workers(211023) ** | \$31,770.00 | \$38,788.00 | \$49,352.00 | \$64,450.00 | \$84,510.00 |
| Licensed Practical and Licensed Vocational Nurses (292061) | \$38,600.00 | \$44,420.00 | \$50,225.00 | \$56,152.00 | \$62,910.00 |
| Vermont | | | | | |
| Substance Abuse and Behavioral Disorder Counselors (211011) | \$33,230.00 | \$40,060.00 | \$50,140.00 | \$58,130.00 | \$64,770.00 |
| Rehabilitation Counselors (211015) | \$27,310.00 | \$30,650.00 | \$40,030.00 | \$50,790.00 | \$61,870.00 |
| Mental Health and Substance Abuse Social Workers(211023) | \$28,670.00 | \$33,220.00 | \$38,990.00 | \$48,260.00 | \$60,450.00 |
| Licensed Practical and Licensed Vocational Nurses (292061) | \$34,660.00 | \$40,290.00 | \$45,500.00 | \$51,490.00 | \$59,210.00 |
| Burlington / South Burlington | | | | | |
| Substance Abuse and Behavioral Disorder Counselors (211011) | \$31,760.00 | \$35,890.00 | \$44,500.00 | \$55,440.00 | \$67,650.00 |
| Rehabilitation Counselors (211015) | | | | | |
| Mental Health and Substance Abuse Social Workers (211023) | \$27,180.00 | \$32,190.00 | \$37,590.00 | \$47,630.00 | \$63,460.00 |
| Licensed Practical and Licensed Vocational Nurses (292061) | \$38,160.00 | \$42,540.00 | \$48,410.00 | \$55,990.00 | \$60,820.00 |
| * Data not available for NH | | | | | |
| ** Data not available for RI | | | | | |

| Average 2015 Annual Wages | | | |
|-------------------------------|-----------------|--------------------|-----------------|
| | 10th percentile | Annual median wage | 90th percentile |
| National | \$26,270.00 | \$39,927.50 | \$64,155.00 |
| New England | \$31,649.42 | \$45,455.58 | \$70,428.08 |
| Vermont | \$30,967.50 | \$43,665.00 | \$61,575.00 |
| Burlington / South Burlington | \$32,366.67 | \$43,500.00 | \$63,976.67 |